

Refund & Cancellation Policy

At MODISHSTAR, we are committed to providing you fashion products. However, we understand that plans may change, and we aim to offer a clear and transparent refund and cancellation process. Please carefully review the terms outlined below, which govern cancellations and refunds for all purchases made with MODISHSTAR.

1. Refund Policy

Your satisfaction is important to us, and while we strive to deliver quality experiences, we have established the following refund policy to ensure transparency.

1.1 Product purchasing

1.1.1 Eligibility: The condition is the item must meet to be eligible for a return or Exchange, such as being unused, unworn, and in its original packaging. And tag lock must be unbroken.

1.1.2 Cancellations made under 7 days, 100% refund of the total purchase amount will be credited in form of points to your profile for your next purchase.

1.1.3 No cash refunds will be provided for cancellations of your purchase.

1.1.4 Product will be exchanged within 7 days of purchase.

1.2 Refund Processing

Points will be credited in your account within 1-7 business days from the date of cancellation approval. The refunded amount will be credited to the user's profile for their next purchase. Please note that processing times may vary depending on the payment provider or bank.

2. Cancellation Policy

We understand that there may be instances where goods purchases may need to be cancelled. The following policies apply to cancellations made either by the client or MODISHSTAR:

2.1 Purchase Cancellations by the Client, Clients are responsible for initiating the cancellation of any purchase. Please refer to section 1.1 for refund eligibility.

2.2 Purchase Cancellations by MODISHSTAR.

2.2.1 Unforeseen Circumstances: MODISHSTAR reserves the right to cancel any purchase due to unforeseen circumstances, including but not limited to natural disasters, safety concerns, government restrictions, or insufficient stock. In such cases, affected customers will have the option to either repurchase the product or receive a full refund of the amount paid in the form of points.

3. Refund and Cancellation Process

If you need to cancel your purchase or request a refund, please contact MODISHSTAR at your earliest convenience. Kindly provide the purchase details, and our team will assist you in processing the cancellation or refund as per the policy.

Email: contact@modishstar.com Contact Number: +91 9665912909 Office Hours: Monday to Saturday, 10 AM to 7 PM (IST)

4. Contact Information

For any further queries or clarification regarding the refund and cancellation process, feel free to contact us:

MODISHSTAR by Vachan Industries Private Limited. Address: Pol NO RS 11-04, Islampur Tal: Walwa Maharashtra, India 415409 Email: contact@modishstar.com Phone: +91 9665912909

5. Policy Amendments

MODISHSTAR reserves the right to modify or amend this Refund & Cancellation Policy at its sole discretion. Any changes will be made effective immediately upon being posted on our official website. It is the customer's responsibility to review the policy periodically. Continued use of our services following any amendments constitutes your acknowledgment and acceptance of the revised terms.

By making a purchase with MODISHSTAR, you agree to the terms outlined in this Refund & Cancellation Policy. Please ensure that you fully understand and accept the conditions before proceeding with any booking.